

APP INTRODUCTION

HIKMICRO **VIEWER** **V2.0.0** NOW AVAILABLE

A powerful and intuitive APP designed for industrial thermal cameras

2023.Q3



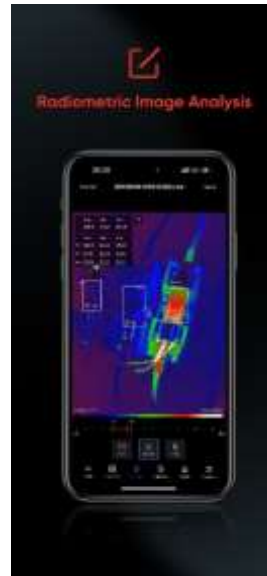
Introduction



WIRELESS ANALYSIS, REPORTING AND SHARING

HIKMICRO Viewer App is A powerful and intuitive APP designed for industrial thermal cameras. It allows thermal inspector to view and capture live streaming infrared video and still images from select HIKMICRO thermal imaging cameras using a mobile device. With the HIKMICRO Viewer, the thermal camera can be placed in an area and operated wirelessly from a distance - helping infrared detection work safely in hard-to-reach locations and harsh work environments. Streaming video and remote access also provide opportunities for decision-makers and others on the team to observe and collaborate during IR surveys. With a powerful reports function, you can efficiently generate reports for your clients in the field.

- Free license
- Scan and Connect Easily
- Download On-Device Images and Video to share
- Live View and Remote Control
- Advanced measurement and image analysis
- Quick reporting and sharing
- Firmware Upgrade
- After-sales contacts and online support services
- Turn screen rotation on and off



Learn more:

<https://www.hikmicrotech.com/en/industrial-products/hikmicro-viewer-software/>

Viewer APP Updates

VERSION 2.0.0 NOW AVAILABLE

You can do the followings with the HIKMICRO Viewer app:

- Scan and connect easily
- Upgrade device firmware
- Download on-device images and sharing
- Screen stream mirroring from your HIKMICRO camera
- Remotely control your HIKMICRO camera
- Image manipulation and analysis
- Quickly generate reports and share them via email
- Turn screen rotation on and off
- Get online support services

And more.



Viewer APP
New Version

Viewer UPGRADE

V2.0.0 Released



No.1 Scan and Connect Easily

- Connecting your smartphone or tablet to a thermal camera is faster and easier now with the HIKMICRO Viewer App by simply scanning the QR code of the camera's hotspot.

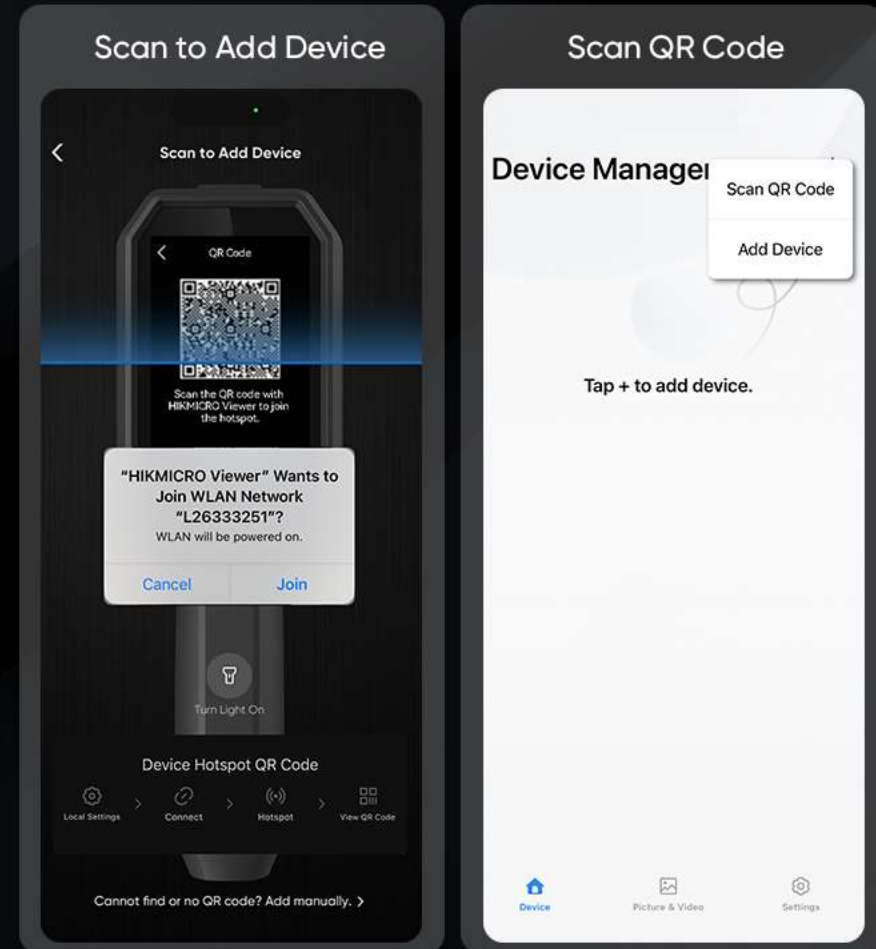


New

Viewer APP

New Version

Scan and Connect Easily



QR Code Function Support List



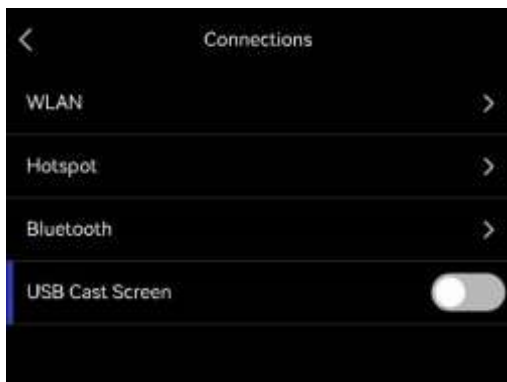
| Model | Version | Release Time |
|----------------------|---------|--------------------|
| B10/B20/B11 | V5.5.50 | At the end of July |
| Pocket1/2 | V5.5.49 | At the end of July |
| M11W/M11/M20W/M20 | V5.5.49 | At the end of July |
| M30 | V5.5.53 | At the end of July |
| G40/G60 | V5.5.53 | Expected September |
| G31/G41/G61G41H/G61H | V5.5.53 | Expected September |
| SP40/SP40H | V5.5.49 | At the end of July |
| SP60/SP60H | V5.5.49 | At the end of July |

How to upgrade your thermal camera via PC



#1

Make sure the cast screen is disabled.



#2

Download the upgrade package from the official HIKMICRO Website

<https://www.hikmicrotech.com/en/support/download-center/firmware-download/>

#3

Connect the thermal camera to your PC.



#4

Open the detected disk, copy the unzipped .dav format file, and paste it into the root directory of the thermal camera.



#5

Hold the power button to reboot the thermal camera.



How to connect to your thermal camera



#1 Enable Hotspot



#2 Open QR Code



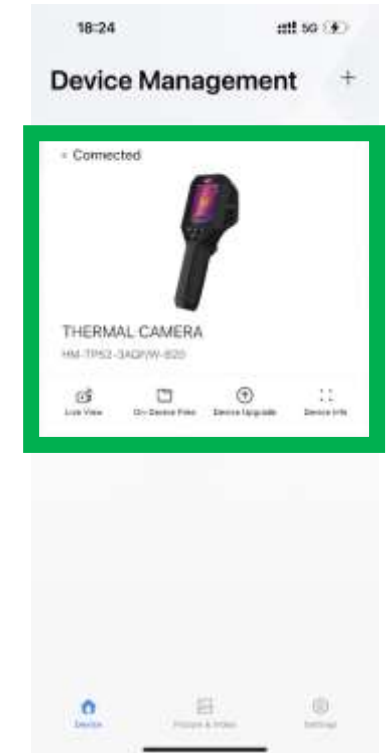
#3 Scan QR Code



#4 Join Hotspot



#5 Connected



No.2 On-Device Images and Video to share

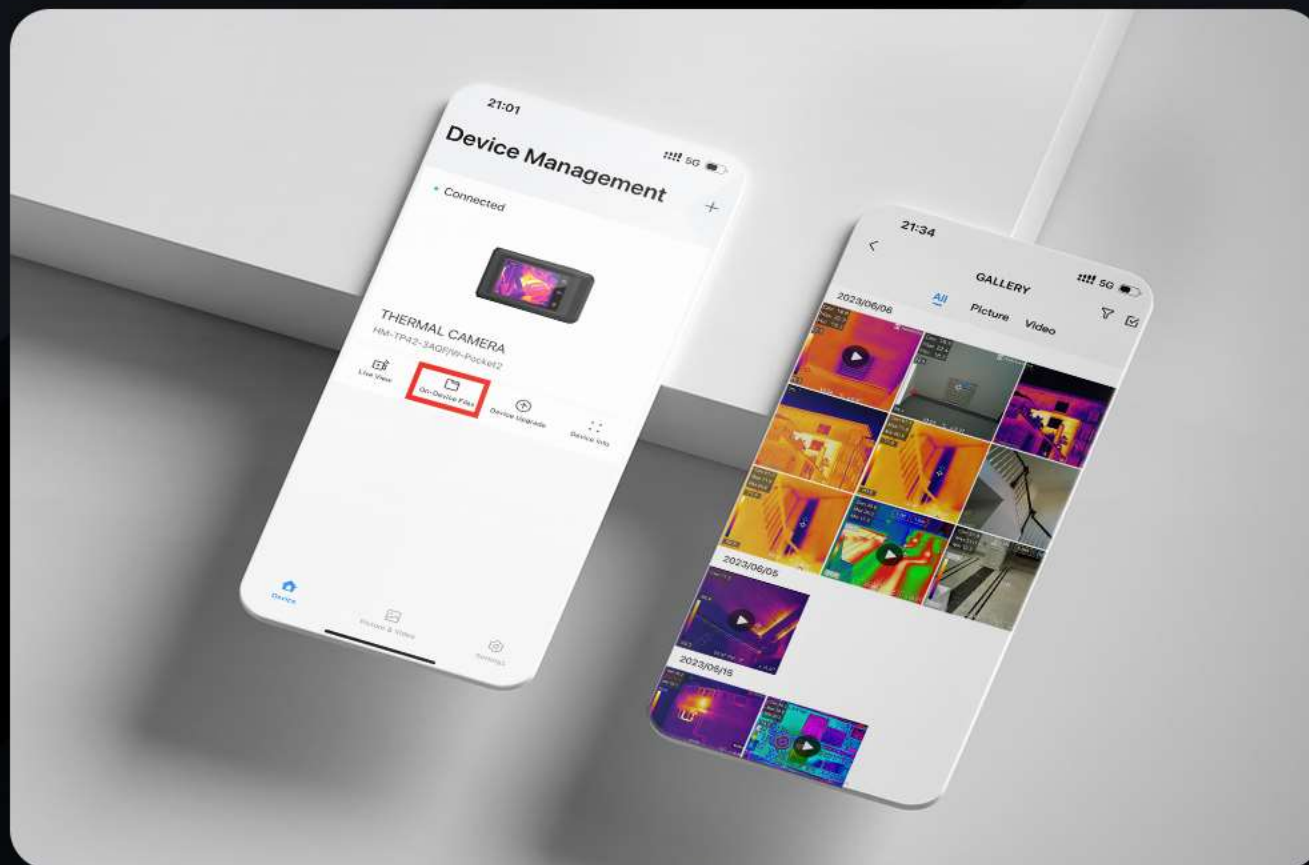
- Browse the stored images or videos in your HIKMICRO thermal camera through Viewer App and download them to your mobile device's album directly whenever you want. Instantly share thermal images or video to email, text, or other supported apps on your mobile device.



Viewer APP
New Version

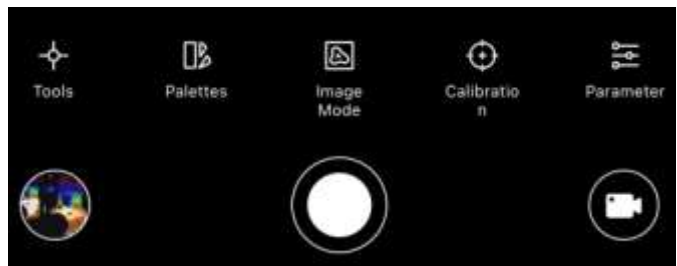
New

Download On-Device Images and Sharing



No.3 Live View and Remote Control

- HIKMICRO Viewer App unlocks the full potential of your thermal camera by granting users total control of main parameters while live streaming from a distance, helping infrared inspectors work safely in hard-to-reach locations or harsh work environments with a tripod.



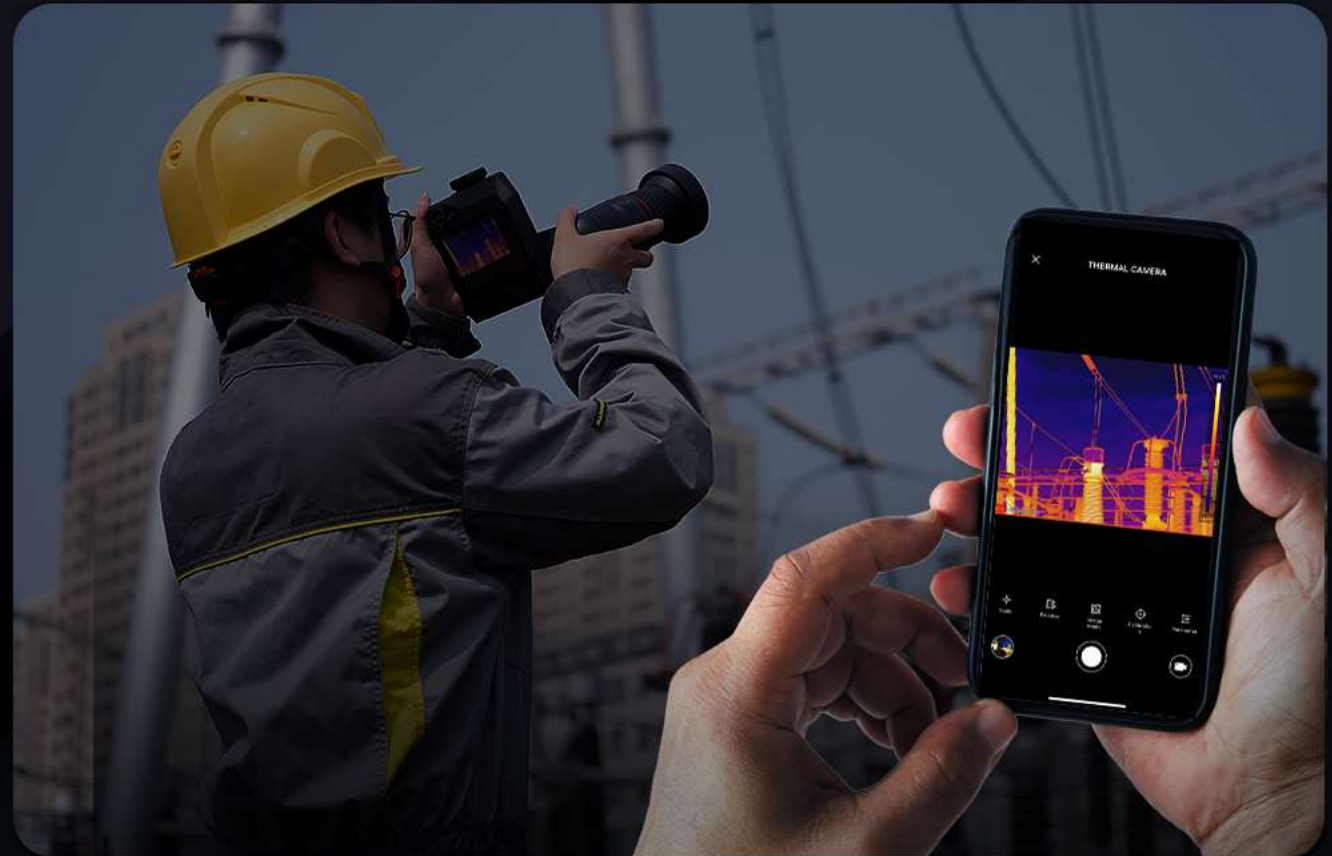
HIKMICRO



Viewer APP

New Version

Live View and Remote Control



No.4 Radiometric Image Analysis

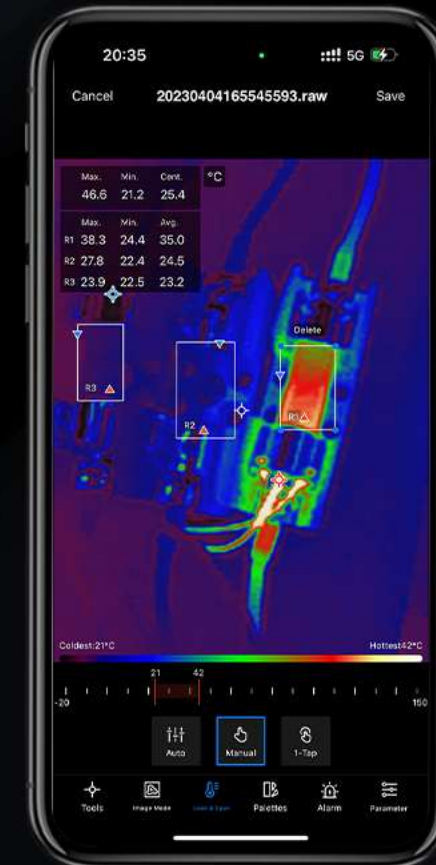
- Use the App for radiometric image manipulation and analysis. Adjust level and span with one touch, add measurements, switch image modes, change color palettes, adjust parameters, and more.



Viewer APP

New Version

Radiometric Image Analysis



No.5 Generate Reports in the Field

- Allows you to quickly generate reports in the field and share them with customers or managers.



Viewer APP

New Version

Generate Report in the Field



No.6 Firmware Upgrade

- The HIKMICRO Viewer App will automatically notify you when a firmware update is available for your connected thermal camera. Simply click on the reminder and get updated firmware instantly.



Note: This feature will be supported on the Pocket series and will follow to other cameras in the future.



Viewer APP

New Version



New

Firmware Upgrade



THANK YOU

See the World in a New Way



HIKMICRO Thermography



HIKMICRO Thermography



hikmicro_thermography



HIKMICRO

Public Email Address: info@hikmicrotech.com

Official Website: www.hikmicrotech.com/en/industrial/